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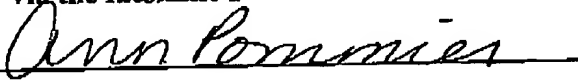
OFFICIAL**FAX COVER LETTER**

May 25, 2004

TO: Examiner Robert W. Morgan
COMPANY: U.S. Patent and Trademark Office
PHONE:
FAX: 703-872-9306

FROM: Steven Lieske
DIRECT DIAL: 612.607.7508
EMAIL: Slieske@Oppenheimer.com
RE: Serial No. 09/549,236
Attorney Docket No. 60021-340501

COMMENTS: I hereby certify under 37 CFR 1.8 that this correspondence is being transmitted by facsimile to "Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" via the facsimile number 703-872-9306 on May 24, 2004.



Ann Pommier

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MAY 25 2004

Serial #: 09/549,236
In reply to Office action mailed: February 26, 2004
page 1 of 15


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial #: 09/549,236
Applicant: Carley, et al.
Filed: April 13, 2000
Title: ERROR AND LOAD SUMMARY REPORTING IN A HEALTH CARE SOLUTION ENVIRONMENT

TC/AU: 3626
Examiner: Morgan, Robert W.
Docket #: 060021-340501

CERTIFICATE OF TRANSMISSION

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Ann Pommier

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450,
Alexandria, VA 22313-1450

AMENDMENT

In response to the Office action mailed 26 February 2004, please accept the following amendments and arguments.